ROCK SOLID

RESIDENT-CENTRIC SOFTWARE SOLUTIONS

Helping residents and local governments work as ONE

MOBILE APP & WEB PORTAL

- PUBLIC RECORDS REQUESTS
- MEETING & AGENDA
- VIDEO STREAMING
- BOARDS & COMMISSIONS
- RESIDENT COMMUNICATIONS
- CRM
- 311 SERVICE REQUESTS
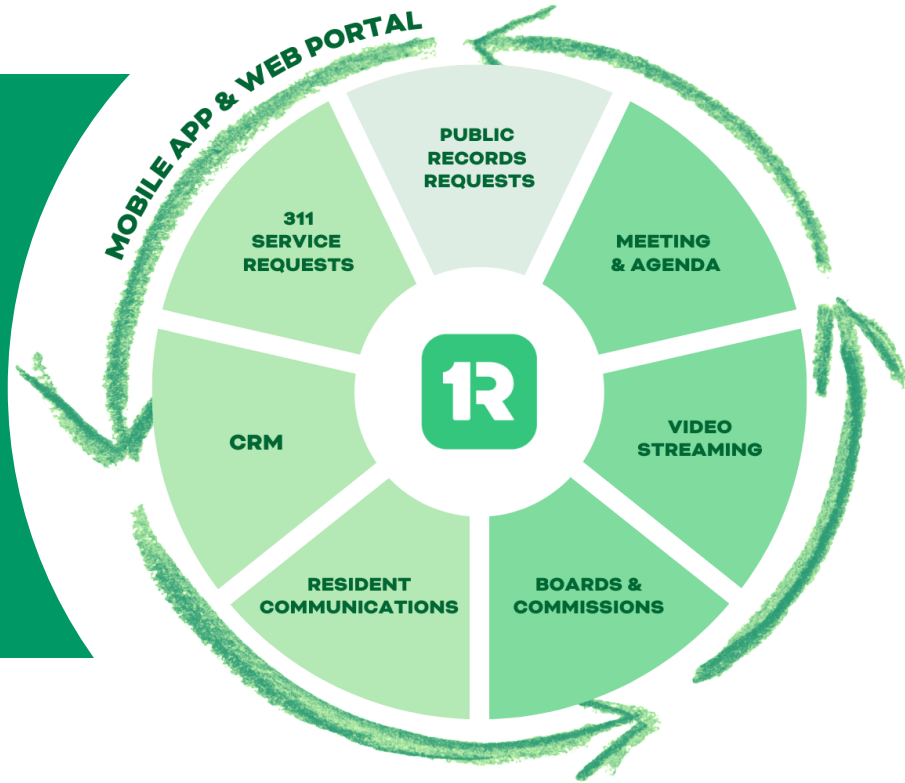
DIGITALLY BRIDGE THE ENGAGEMENT GAP

ROCK SOLID
ONEPLATFORM

Resident engagement looks a lot different than it did 30 years ago. From internal processes to resident service delivery, the pandemic further exposed a resident engagement gap and forced local government to catch up and provide services in more flexible ways.

Rock Solid's software solutions empower city and municipal leaders to digitally bridge the gap between residents and their local government. Helping local governments shift from inside-out thinking, with internal departments controlling processes, to an outside-in concept, driven by how residents actually think and want to engage is a critical piece to better connecting with your community. With over 20 years of dedicated local government software innovation, Rock Solid created OnePlatform, a single digital space for local governments to easily translate their communities' needs into actionable insights and services.
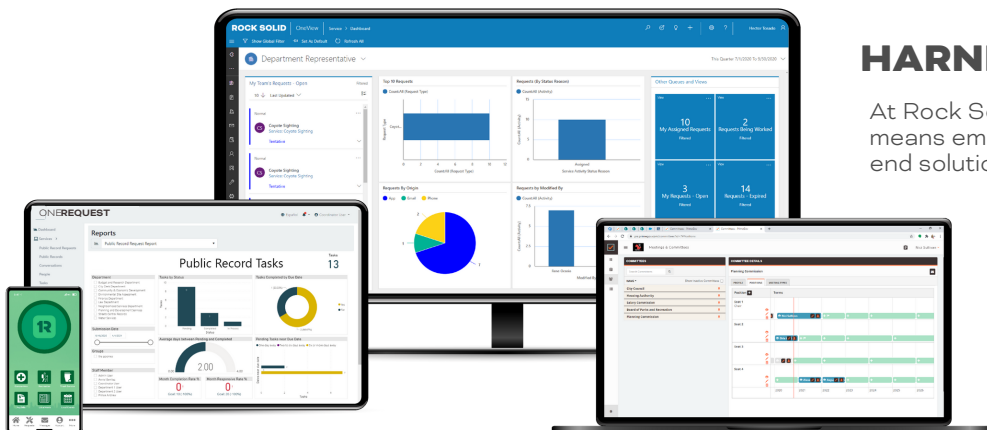
HARNESS THE POWER OF ONE

At Rock Solid, we believe in the power of One, which means empowering city leaders with unifying end-to-end solutions for their staff and residents.

By bridging the digital gap between local governments and the constituents they serve, Rock Solid is able bring communities together in decision making and efficiency, forming **OneCommunity.**

RESIDENT-CENTRIC SOFTWARE SOLUTIONS FOR LOCAL GOVERNMENT

ONE**VIEW**

CRM & SERVICE REQUESTS
Our full-featured constituent relationship manager (CRM) simplifies service requests and pairs with customized mobile app, to provide a centralized hub for resident interactions.

ONE**MEETING**
Formerly known as PRIME·GOV

PUBLIC MEETING AND AGENDA MANAGEMENT
Simplify managing public meetings and agendas, as well as boards and commissions with a single, end-to-end, cloud-based solution to optimize and digitize your public meeting process.

ONE**REQUEST**

PUBLIC RECORDS REQUESTS
Save time, stay compliant, and reduce risk while managing the ever-growing number of requests for public records with our easy-to-use FOIA request software.
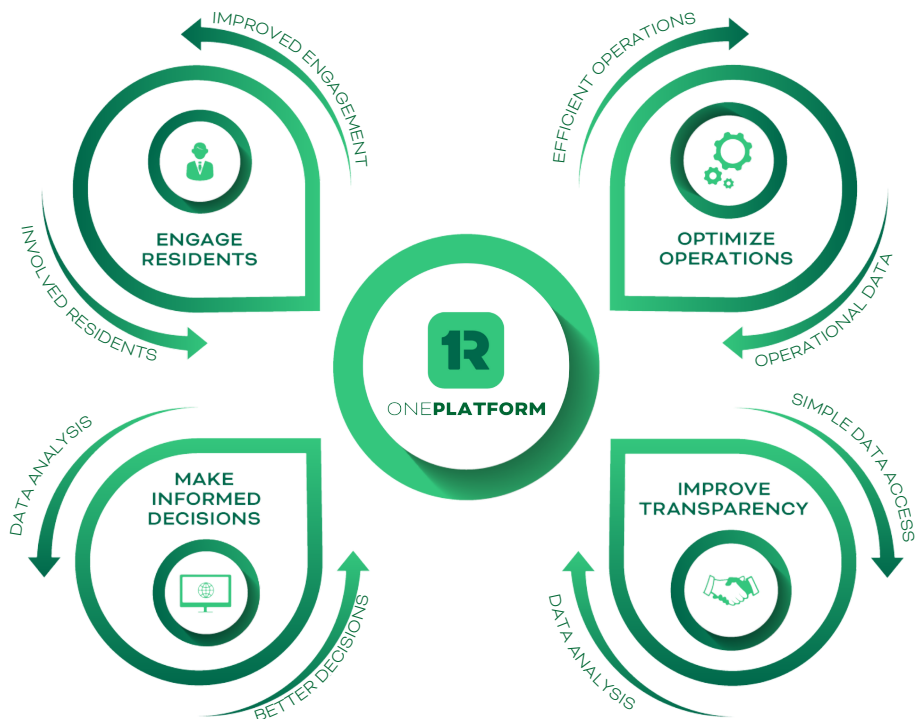
SWAGIT
A ROCK SOLID COMPANY

"HANDS-FREE" STREAMING VIDEO
Swagit provides hands-free video streaming®, broadcast, and captioning solutions to government agencies, to spark citizen participation while allowing staff to focus on key responsibilities.

DRIVING INFORMED, IMPACTFUL DECISIONS

By partnering with Rock Solid, local governments can provide a resident engagement portal for all requests, interactions, and transactions.

View unified data collected across resident interactions to facilitate informed decisions and simplified transparency, easily translating a communities' needs into actionable insights and services.

IMPROVED ENGAGEMENT
EFFICIENT OPERATIONS
INVOLVED RESIDENTS
ENGAGE RESIDENTS
OPTIMIZE OPERATIONS
OPERATIONAL DATA
ONE**PLATFORM**
DATA ANALYSIS
MAKE INFORMED DECISIONS
IMPROVE TRANSPARENCY
SIMPLE DATA ACCESS
BETTER DECISIONS
DATA ANALYSIS

1R ROCK SOLID

- 100% local government-focused
- 20+ years industry expertise
- A dedicated partner in innovation
- Flexible & customizable solutions
- Gold standard in customer support
- Unified, single platform